

# **Tarragon Theatre Solo Room Venue Guide**



#### Welcome!

We are looking forward to having you join us at Tarragon Theatre in the Solo Room. Below is some helpful information that will tell you what to expect when you come to the show.

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# **Getting Here**

Tarragon Theatre is located at the corner of Howland Avenue and Bridgman Avenue. The address is 30 Bridgman Ave, Toronto, Ontario. This is one block north of Dupont Street and two blocks east of Bathurst Street.





#### **Bicycle**

There are numerous bike racks outside of the venue. Please make sure you bring a lock to secure your bike. If you are using Bike Share, you can dock your bike at the Bridgeman Avenue / Bathurst Street dock.



The closest accessible bus route is 127 Davenport. Get off at Bathurst and make your way east along Davenport, turn right (south) onto Howland Avenue. The theatre is approximately 410 meters from the bus stop at Davenport and Bathurst.



#### Subway

Dupont Station is the closest subway station. To get to the theatre from here, walk west along Dupont Street, turn right on Howland Avenue and walk one block north. Please note that Dupont Station *is* accessible.



There will be enough room for taxis to make pickups and drop-offs right in front of the main entrance on Howland Avenue. Please let a staff or volunteer know if you need assistance calling a taxi.



# **Š** Wheel-Trans

There will be enough room for Wheel-Trans to make pickups and drop-offs right in front of the main entrance on Howland Avenue.



#### **Parking**

Ample street parking is available in the evenings across from the theatre on Bridgman Avenue.

#### **Arriving**

This is what the building looks like from the main entrance, which is on Howland Street. This is where the accessible entrance (which is slightly sloped) is. The door is 33.7" wide and has a power door.



#### Info at a Glance

- Accessible path leads to the main entrance.
- Level access: to key public spaces in the building including the theatre, lobby, and washroom.
- Narrowest width: 33" in the corridor leading to the accessible washroom.
- · Accessible universal washroom: Available.
- Accessible seating: Available.

#### **Before the Show**

During the Fringe, you wait outside the venue until your show is announced. This is also where our Front of House is located.

You may need to visit our Front of House if you want to:

- Indicate that you require priority seating
- Indicate that you require alternative seating
- Indicate that you require accessible seatings
- Pick up an assisted listening device
- Pick up a headset and receiver for audio described performances
- Pick up earplugs or fidget toys
- Review the venue guide
- Review the access guide for select performances

Front of House will be located on Bridgman Avenue at the West end of the building. Sometimes it can get quite busy and may look like this:



If you already have tickets and don't need to visit our Box office, you will wait in the ticket holders' line. Ticket holders will line up down Bridgman Avenue, as pictured below. Please let us know if you require seating while you wait.



Fringe staff wear black or white t-shirts and volunteers wear purple t-shirts and would be happy to help you!



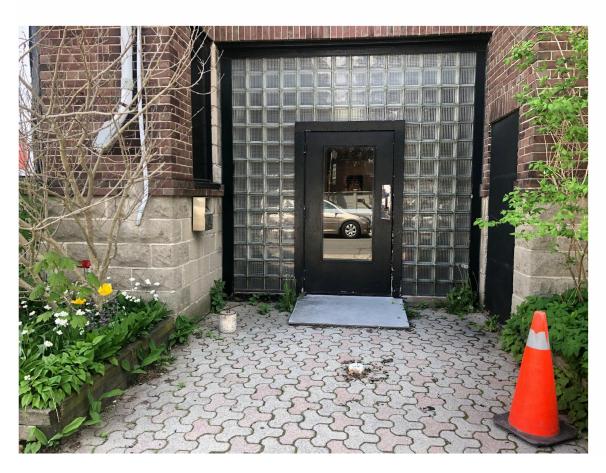
# **Entering the Building**

A Front of House person will audibly announce, as well as hold up a sign, for priority seating for anyone requiring extra time. This includes patrons using accessible or alternative seating. If that's you, then you will enter.

A Front of House person will then make a general entrance announcement and hold up a sign for everyone to enter the theatre a few minutes later. If you haven't already gone in, then it's time.

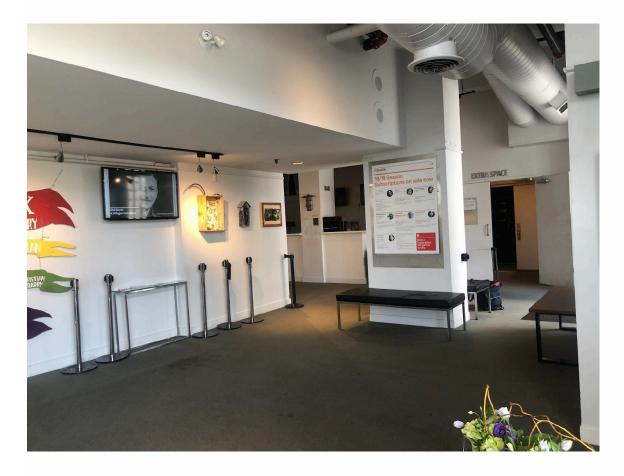
If you have access needs, you will enter through the main doors.

If you do not have access needs, you may be asked to enter through the side door. It looks like this.



# Lobby

When you enter the doors, you will be in the lobby. This is what the lobby looks like:

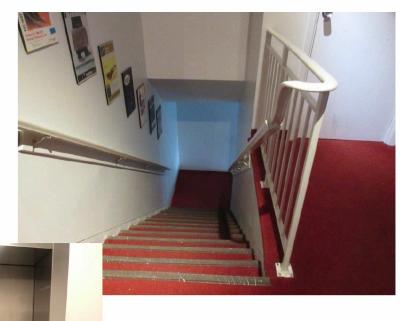


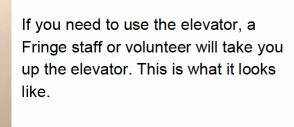
This is a space for passing through. It's not a space for hanging out except in special circumstances. For example, you can come out here if you need a break during a relaxed performance.

# **Getting Upstairs**

This is what the stairs to the Solo Room look like.

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If you need to use the elevator, a Fringe staff or volunteer will take you up the elevator. This is what it looks like.

# **Performance Space**

These are the doors to the Solo Room. The sign above the door says "Near Studio". It is located on the second floor, to the left of the elevators.



This is where you will sit and watch the show. You can sit in whichever seat you like! Accessible seating is located in the front row. Chairs can be removed or rearranged to accommodate mobility devices as needed.



### **Standard Seating**

- Standard seating consists of chairs that are:
  - o Flexible / moveable.
  - o 18" high.
  - 17" deep, with back support.
- Standard seating is raked. In order to get to the standard seating, you must climb multiple sets of steps/stairs, with closed risers.
  - The perimeter of the stair risers is typically marked with glow in the dark tape.
  - Stair riser height is not standard, however, it is generally lower than a regular stair.

This is what the stage may look like from the audience.



#### **During a Relaxed Performance**

If you are coming for a relaxed performance, there will be a short introduction before the show starts. Someone from the company will let you know a little about the show, characters, and if there is anything that may be surprising during the performance. You can also expect reduced sound and lighting effects. The house lights will be on at a low level so that you can enter and exit safely at any time. Audience members are free to sit or stand, make noise as they need to, or use fidgets as needed. We want you to be comfortable.

### **Quiet Zone**

If you need to leave the theatre during the show for any reason, you are welcome to sit in the quiet zone, which is in the main lobby. You may still hear some of the sounds from the show while you are in the quiet zone, but it will be quieter than inside the theatre space.

#### **Washrooms**

There is a women's washroom on the main floor, just down the hall that leads you to the elevator. This bathroom has 4 stalls and one of the stalls is accessible with grab bars. It does not have an automatic door opener.



This is what the stall looks like on the inside.



Men's washrooms are located upstairs via elevator or stairs. This is what the Men's washroom looks like on the inside. There is one accessible stall with grab bars. It does not have an automatic door opener.





There is also a large, single occupancy accessible washroom upstairs that looks like this. Before you get to the washroom, you must enter through a doorway to a lounge. That doorway and the entry to the washroom is 33.4" wide. A power door operator for both doorways is provided. Please ask a staff or volunteer if you need assistance getting to the washrooms.





- Push to lock control provided inside.
- Large turning radius will accommodate users of most mobility aids, including larger wheelchairs and scooters.
- Accessible toilet (18" high) with ample transfer space on one side.
- L-shaped grab bar at the side of the toilet and horizontal grab bar at the rear. Additionally, a fold-down grab bar is provided on transfer side, but may be difficult to use for some individuals (e.g., requires pulling up, tight grasp and is heavy).
- Sink may not be accessible for all patrons (mounted low, with limited knee space below). Lever faucet control provided.
- Toilet paper dispenser, soap dispenser, waste bin and automatic hand dryer are all mounted at accessible heights for most patrons.
- Emergency alarm, with large push button activation in case of emergencies, is available. It is clearly marked with identification and instruction signage, in large print (red colour).
- No adult change table.
- Baby change table is available, but may be mounted too high for some patrons at 52.5" (when closed, with no accessible handle to open) and surface at 36" high when open.
- Occupancy sensor for lighting.

### Thank you

We hope you have a good time at the Toronto Fringe Festival.

If you want to tell us about your time or have feedback that you would like to share, you can call us, write to us, or send us an email.

#### Our address is

100 Broadview Avenue, Suite 322 Toronto, ON M4M 3H3 Canada

#### Our email address is

general@fringetoronto.com

# Our phone number is

416-966-1062

Thank you for coming.